

189242

2003-333-C

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME Charter Fiberlink SC-CCO, LLC
 QUARTER / YEAR 3rd / 2007

Month:	<u>July</u>	<u>Aug</u>	<u>Sept</u>
Number of Customer Access Lines	<u>52775</u>	<u>53810</u>	<u>55552</u>
Trouble Reports / Access Line (%)	<u>5.55</u>	<u>3.75</u>	<u>3.42</u>
Customer Out of Service Clearing Times (%)	<u>69.67</u>	<u>80.73</u>	<u>77.96</u>
New Installs Completed w/in 5 Days (%)	<u>82.95</u>	<u>81.35</u>	<u>77.24</u>
Commitments Fulfilled (%)	<u>98.04</u>	<u>98.00</u>	<u>98.98</u>

Comments / Explanations: _____

Person Making Report / Contact Information: Betty J. Sanders, Director Regulatory Affairs, email: CFL.Regulatory@chartercom.com, ph: 314-288-3259, fax: 314-288-3555

MAIL/DMS
 PSC SC

NOV 01 2007

RECEIVED